

MOBILE CARE PARTNERSHIP ROADMAP

A guide to developing and implementing a mobile care program with multiple partners.

STEP 5: SUPPORT THE PARTNERSHIP

Monthly Status Update

Consistent communication is essential for partner-led projects. Between quarterly staff meetings, the monthly status update is a tool to keep staff informed of news, upcoming events and opportunities, process updates, issues arising, and more.

Staff Directory

There may be everchanging staff dedicated to the project from multiple organizations. Use a staff directory to keep an up-to-date list of contact information, roles, organizations, driver's licenses, and insurance.

Secure Messaging Platform

Timely information sharing has proven to be an integral part of day-to-day operations. It is recommended that a secure messaging platform (e.g., Whastapp) is used to communicate with multiple partners.

Expression of Interest Form

As the mobile care partnership project gains traction in the community, it is important to be prepared to triage additional partnership requests to ensure each organization is contributing to filling gaps and not duplicating services. The Expression of Interest template can be submitted to decision-making bodies for further exploration.

Advocacy

Our team published, *“Community Wellness Bus: A Partner-Led Initiative to Improve Service Integration and Address Unmet Needs of Underserved Populations in Algoma District, Ontario”* for Healthcare Quarterly in Longwoods. The article identifies successes, challenges and opportunities for the expansion of the project.¹

ASSESS READINESS

1

2

CONDUCT PROJECT PLANNING

PREPARE STAFF, PARTNERS & THE COMMUNITY

3

4

LAUNCH THE PROJECT

SUPPORT THE PARTNERSHIP

5

6

EVALUATE AND MONITOR



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REFERENCE LIST

- ¹ Dorans, J., Lepore, C., Mulroney, E., Aceti-Chlebus, V. & Myles, S. Community Wellness Bus: A partner-led initiative to improve service integration and address unmet needs of underserved populations in Algoma District, Ontario (published by Healthcare Quarterly).